RESOLUTION OF APPRECIATION June 17, 2024

WHEREAS, Morgan Miller joined the Cecil County Public Library in October, 2005 as Adult Services Library Associate, and due to her exemplary leadership and unwavering dedication and commitment to the staff and community, was named Executive Director in 2016;

WHEREAS, Director Miller provided exceptional leadership to the Board of Trustees, maintaining collaborative relationships, demonstrating a commitment to effective Board Development, and applying her expertise to develop and

implement Board Effectiveness training for Library Boards at the state and national levels;

WHEREAS, during her most successful time as Director, Ms. Miller led the design and construction of the new 43,000 square foot library branch and administrative headquarters in North East; opened in April 2021, and home to unique

spaces, including the Creative Commons, Digital Media Lab, Teen Center, Business Commons, and Our Town

Early Literacy Center;

WHEREAS, during her tenure, Director Miller recognized the crucial importance of early childhood education, establishing

numerous Library initiatives to advance the youngest members of the community, including 1,000 Books Before Kindergarten, the Children's Book Festival, Our Town Early Literacy Center, and Books for Babies;

during her time as Director, Ms. Miller successfully steered the Library system and Board through some of its WHEREAS, most challenging years in the Library's history during the COVID-19 pandemic; ensuring the health, safety, and wellness of staff while developing new, innovative service models to ensure the community maintained access to

vital information during a nationwide time of uncertainty;

Director Miller oversaw the development, adoption, and implementation of two strategic plans focused on WHEREAS.

advancing 21st century library services, spaces, staff, and support;

Director Miller led the design and renovation of the Rising Sun Branch (2016) and the Perryville Branch (2024), WHEREAS,

and the opening of an inclusive Music and Play Garden at the Perryville Branch (2023) for children of all ages and

abilities to play, discover, and explore together;

WHEREAS, during her tenure, Director Miller made concerted efforts to establish partnerships to address critical needs of the community, including Case Worker at the Library (DSS); Summer Lunches (CCPS); and Reading Buddies (DCS);

in addition to growing Outreach to ensure underserved and underrepresented areas of the community have

access to information, programs, and services;

WHEREAS. Director Miller incorporated new technology and automation strategies, including RFID, automated materials

handlers, a redesigned website, enhanced self-check and user apps that allow the organization to prioritize direct

customer service;

WHEREAS, Director Miller chartered the Friends Foundation of the Cecil County Public Library, to enhance library funding and

advocacy support, and who, under her leadership and vision, led the 21st Century Child campaign so children, teens, and families would have access to engaging, interactive spaces at the North East Branch Library.

WHEREAS, Director Miller made tremendous strides to remove barriers to access through numerous Library initiatives, including fine-free borrowing for Minors through the state's adoption of the Building Lifelong Learners Act and the

development of the Virtual Student Card in partnership with Cecil County Public Schools;

during her time as Director, Ms. Miller demonstrated resolute support for Library Staff; establishing a staff WHEREAS,

recognition program in the CCPL Values Award, collaborating with staff on a redesigned professional

development program, and inspiring staff to further their education and to serve the community with empathy and

exceptional customer service;

WHEREAS, Director Miller worked tirelessly on behalf of public libraries at the State Level, serving as President of the Maryland Library Association 2020-21 and as Chair of the Intergovernmental Relations Task Force, working

alongside the State Librarian and the Maryland House of Delegates and Senate to protect intellectual freedom, libraries, and librarians via the Freedom to Read Act, passed by the Maryland General Assembly and signed into

law by Governor Moore on April 25, 2024;

WHEREAS, during Director Miller's leadership tenure, CCPL has come to be recognized as one of the top Library systems in

> the country, being awarded the IMLS National Medal for Libraries; receiving accolades from local and state chambers of commerce, the NAACP, the Maryland Library Association of Counties', and the Citizens for Maryland

Libraries'; and having Ms. Miller named one of Maryland's Top 100 Women (2022) and a Leading Woman (2021) by the Maryland Daily Record; and therefore be it

RESOLVED, that the Board of Trustees and the staff of the Cecil County Public Library extend sincere appreciation and gratitude to Director Morgan Miller for her service to the Library and thus to Cecil County and wish her all the success in her future role as the State Librarian of Maryland; and that a copy of this resolution be attached to the

minutes for June 17, 2024.

For the Trustees

Joanne Morton

Chair

For the Staff

Associate Director